



Education Services

CareCentric uses the latest in instructional ‘blended learning’ concepts for cost-effective, high-quality educational solutions. Blended learning combines the strengths of training technologies with traditional classroom and one-on-one coaching opportunities. Through the use of a focused, individual delivery approach, CareCentric enables users to choose the training style that works best for their needs. The result—a powerful and comprehensive educational offering proven to increase learning comprehension and retention.

Instructor-led training enables personalized, one-on-one interaction with our team of highly trained professionals who know your system best.

Virtual classroom training, powered by WebEx, brings a classroom atmosphere to your desktop.

Continuing education courses (CEU) and proficiency tools enable your company to be on the leading edge of employee benefits and services.

The Learning Track

CareCentric’s real-time learning management system, The Learning Track is a state-of-the-art educational system that allows users to access information anytime, anywhere. In addition, it enables your management team to develop and manage employees’ professional growth, track their progress, and maintain a history of educational accomplishments at a significantly lower investment than traditional on-site training.

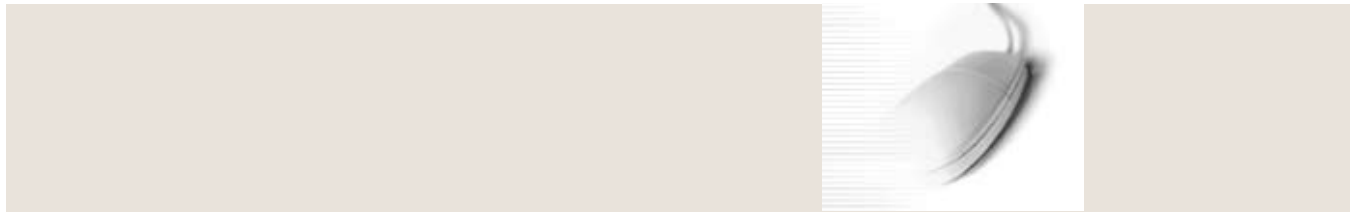
The Learning Track provides instant access through a variety of components, including:

Web-based Training Modules— the convenience of study-anytime learning through visually compelling onscreen windows, graphics and interactive learning aids

- Allows instant access to the most current training information
- Provides on-demand, self-paced training
- Eliminates the expense of per-diem training fees
- Allows 24x7 accessibility via the Web

Searchable Knowledge Base—accurate and helpful information in small, easy-to-understand segments

- Provides fast, effective information for employees
- Allows easy access to release notes and latest updates
- Provides on-demand, solution-driven documentation
- Offers a robust Solution Finder for easy access to information



Education Services

Knowledge Assessment Tools—personalized features that make the educational experience your own

- Increases efficiency through the ability to customize curriculum criteria by job function
- Manages employees' professional growth and educational progress
- Eliminates the worry of missed training with proactive course reminders

Online User Manuals—available at the click of a mouse

- Eliminates paper and the hunt for current release supplements
- Increases system knowledge
- Promotes employee independence
- Increases user satisfaction through the ability to create customized, employee-relevant user guides online