

## Connecting To MestaMed<sup>®</sup> WebEx Training Sessions

If you are experiencing difficulties trying to connect to MestaMed WebEx training sessions, you've come to the right place!

One of the most common problems is becoming impatient and hitting keys too quickly, which can cause important dialog boxes to be closed or hidden. Or maybe the process is just unfamiliar to you. Choose one of the following for details:

[I have my confirmation e-mail that was sent from \*messenger@webex.com\*.](#) (This e-mail is sent when you register on the WebEx site, and includes a link, or URL, which contains your Registration ID, Session Number and Password. This is the simplest way to connect to the session.)

[I DO NOT have my confirmation e-mail.](#) (You will need to contact the CareCentric Support Service Desk to obtain the Registration ID and Password.)

For the purpose of these documents, we have created an example WebEx session:

Topic: Connecting To MestaMed Training

Registration ID: = 619202

Session Number: 756 360 580

Session Password: followup

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